

Declaration on Honor – Receipt of a Damaged Package

DECLARATION ON HONOR REGARDING RECEIPT OF A DAMAGED PACKAGE

TO BE COMPLETED AND SENT TO YOUR SENDER*

Recipient:

- Last Name:
- First Name:
- Delivery Address:

- Phone Number:
- Email Address:

Additional Information:

- Sender:
- Shipping Date:
- Tracking Number:

I, the undersigned, _____, hereby declare on my honor that I received the above-mentioned package(s) N° _____

Please describe in detail the circumstances of receipt and opening of the package (date, time, condition of the outer packaging, any reservations made with the carrier, internal packaging of the item, etc.):

Please precisely describe what you did upon discovering the damage to the item (date, time, item name, serial/IMEI number, whether the item powers on (yes/no), photos taken, notification sent to the seller, etc.):

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I undertake to make the damaged item available to the seller and its partner Claisy, by any means, for proper recycling.

I acknowledge that I am aware of the provisions of Article 441-7 of the French Penal Code, which penalizes the issuance of certificates attesting to materially inaccurate facts, as stated below:

"The act of issuing a certificate or attestation stating materially inaccurate facts is punishable by one year of imprisonment and a fine of €15,000".

Date:

Location:

Signature:

Company Stamp (*professionals only*):

I have been informed that the personal data provided in this declaration will be processed for the sole purpose of reviewing my claim. In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR), and the French "Informatique et Libertés" Law No. 78-17 of 6 January 1978 (as amended), I have the right to access, rectify, and, where applicable, request the erasure of my data by contacting:

Claisy – Legal Department – Data Access Requests

*Attn: Data Protection Officer
4 rue du Rendez-Vous - 75012 Paris, France*

These rights may also be exercised by email at: dpo@claisy.com.

Your data may be shared with Claisy's subcontractors solely for the purpose of processing your claim.

IMPORTANT: *The postal and email addresses above must be used only for requests related to personal data protection. This completed document must still be sent directly to your sender*.*