

**DECLARATION OF HONOR REGARDING MISSING PRODUCT(S) IN
THE PACKAGE**

TO BE COMPLETED AND SENT TO YOUR SENDER*

Recipient:

- Last Name:
- First Name:
- Delivery Address:

Additional Information:

- Sender:
- Shipping Date:
- Tracking Number:

- Phone Number:
- Email Address:

I, the undersigned, _____, hereby declare on my
honor that I received the above-mentioned package(s) N° _____
, which contained the following items:

Please describe the circumstances surrounding the receipt and opening of the package in as
much detail as possible (date, time, delivery method, condition of the packaging: cardboard
box and tape, received directly from the delivery person or at a pickup location, etc.):

Please describe the missing product(s) (reference number, product name, quantity, etc.):

Declaration on Honor – Receipt of Package with missing product

If the remaining ordered products arrive later without the sender having informed me of a reshipment, I undertake to notify company xxx of this fact by any means available.

I am aware of the provisions of Article 441-7 of the French Penal Code, which penalizes the issuance of a statement containing materially false information, as stated below:

"Issuing a statement or certificate containing materially false information is punishable by one year of imprisonment and a fine of 15,000 euros."

Date:

Location:

Signature:

Company Stamp (*professionals only*):

I have been informed that the personal data provided in this declaration will be processed for the sole purpose of reviewing my claim. In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR), and the French "Informatique et Libertés" Law No. 78-17 of 6 January 1978 (as amended), I have the right to access, rectify, and, where applicable, request the erasure of my data by contacting:

Claisy – Legal Department – Data Access Requests

*Attn: Data Protection Officer
4 rue du Rendez-Vous - 75012 Paris, France*

These rights may also be exercised by email at: dpo@claisy.com.

Your data may be shared with Claisy's subcontractors solely for the purpose of processing your claim.

IMPORTANT: *The postal and email addresses above must be used only for requests related to personal data protection. This completed document must still be sent directly to your sender*.*